

# NEW INTERNET BANKING

### Dear client,

We always look for ways to bring you new and better services. In the upcoming months, we will be introducing a new version of our internet and mobile banking application. With a brand new design, it will offer everything you are used to, as well as many new functions. The user experience is simple, intuitive and will help you have your finances under control even better.

#### WHEN AND HOW

- The current internet and mobile banking will be replaced with a new application. We will inform you about the date with an internet banking message.
- The new application will be available first to clients with personal accounts only. If you have a company or a business account with Raiffeisenbank, you will receive the new application for all of your accounts combined on a later date. We will inform you about this change well in advance.

#### IMPORTANT INFORMATION

- Your login information for internet and mobile banking will remain the same.
- You can still log into your internet banking through <a href="www.rb.cz">www.rb.cz</a>. After inputting your client number and clicking the Send Code button, you will be transferred to the new internet banking login page. There, you will be able to finish logging in by inputting an SMS code and your I-PIN. Logging into your mobile banking will stay the same.
- If you are used to making wire transfers when paying online, during the summer 2017 you will notice a change you will be transfered to the new internet banking page. If at this point, you are using the old internet banking system, it will be necessary to use the link on the login page, this will send you to the current internet banking where you can finish the payment.

## WHAT THE NEW INTERNET BANKING OFFERS YOU



Updated information on all of your products clearly displayed right on the main page.



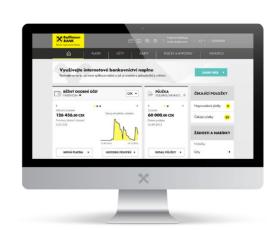
Quick and simple control over your finances anytime, anywhere.



A modern look and a responsive display on all your electronic devices.



View the new application, instructional videos, tips and answers to the most common questions.



We hope that you will be happy with the new internet banking and will have your finances even more under control.

Your Raiffeisenbank





